Help voters make sure their vote counts

If the scanner displays an error message:

When a voter receives an error message on his or her voting machine screen and presses "Correct Your Ballot" in order to change his or her ballot, you should follow these steps:

- Make the voter aware of the Double-Vote/Over-Vote Notice provided by the Board of Elections.
- Offer the voter the opportunity to get a new ballot.
- Direct the voter to the next available privacy booth.
- After the voter has completed his or her new ballot, direct the voter to the next available voting machine.
- All reasonable efforts shall be made so that the voters will not be required to wait in line again after requesting a replacement ballot.
- All reasonable efforts shall be made to avoid looking at any voter's ballot selection(s) without an express request by that voter.

A message is displayed if a ballot contains overvotes (more candidates selected than indicated for a contest)

The scanner will not display a message for double votes (more than one vote for the same candidate).

If a voter fills in too many ovals, their vote may not count
Look for the number of candidates they can vote for in each contest

Voters should not vote more than once for the same candidate

In some contests, a candidate may be listed under more than one party.

If a voter fills in more than one oval for a candidate in a contest, his or her vote will count for that candidate, but only under the party he or she selected listed first on the ballot.

Voters should not vote for more candidates than are allowed for each contest

If a voter fills in ovals for too many candidates in one contest, these votes will not count.

The scanner will display a message that this is an "Overvoted Ballot."

The voter can press "Don't Cast Return Ballot" to get a new ballot.

Correct number of ovals filled in.
This vote will count for John Smith under Party C.
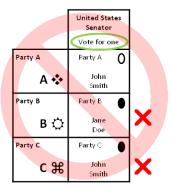
Double Vote
Too many ovals filled in.
This vote will count for John Smith under Party A, not under Party C.

Over Vote
Too many ovals filled in.
These votes will not count